

Household Water Quality Tips



Madison Utilities takes great pride in delivering high-quality drinking water to your house. This water comes from the Tennessee River and is treated at the Quarry Water Treatment Plant, where the water is filtered, disinfected, and tested for quality and safety before being pumped through the 300 miles of water mains in our distribution system. To ensure that our water meets or exceeds federal Safe Drinking Water Act standards as it flows through our pipes, we conduct thousands of water quality tests each year. At Madison Utilities, we are committed to providing drinking water at the lowest possible price while protecting the health of our community.

Homeowners also have an important role to play in maintaining drinking water quality, which starts with maintaining your home's own water system. Follow these tips to ensure the quality of water that flows through the distribution system maintains its quality as it flows from your tap:

Faucet Aerators

Routinely clean faucet aerators and replace them as needed. Sediment and metals can collect in the aerator screen located at the tip of your faucets.

Water Heaters

Drain your water heater annually. Sediment, bacteria and metals can build up in the water heater tank, which can impact household water quality and water pressure.

Flushing Faucets

After completing these items, flush water through faucets in each bathroom and the kitchen for two minutes, to remove any affected water.

Water Filters

Once you have completed these items, the taste of the water will be largely due to its mineral content (mostly calcium and magnesium), which can vary from region to region. If you would like to adjust the taste of your water, there are many options to filter water in your home, whether in your refrigerator, at your faucet, in a pitcher, or with more expensive home treatment systems. The type you choose may depend on various factors including your preference and budget. If you have a filter in the home, remember to routinely replace the filter cartridges. Bacteria and metals can build up in filter cartridges. Be sure to follow the manufacturer's instructions for filter replacement.

If you have any questions about the quality of your drinking water, please call our main office at 256-772-0253. You may also view our latest Water Quality Report on our website at <http://www.madisonutilities.org>.